

Granite Gorge Mountain Park

JOB DESCRIPTION

Department: Mountain Operations

Title: Bike Patrol/ Safety Staff

Reports to: Operations Manager

Seasonal Position

Skill Level: Intermediate (1-3+ years experience), Advanced

Job Objective

The Mountain Bike Patroller ensures the safety and well-being of all guests and staff on the mountain bike trails. This role involves providing first aid and emergency medical services, maintaining trail safety, and assisting with mountain operations. The ideal candidate is an experienced mountain biker with a strong commitment to safety and customer service.

Essential Duties & Responsibilities

Trail Safety and Maintenance:

- Regularly patrol mountain bike trails to ensure they are safe and well-maintained.
- Identify and address hazards, report trail conditions, and perform minor repairs as needed.
- Assist with trail marking and the setup/takedown of safety signage.
- Performs daily trail checks, and marks and identifies potential hazards.
- Interacts with guests and other staff members while wearing visible patrol uniform
- Carries first aid equipment & patrol phone at all times while on duty.
- Follows appropriate radio use guidelines and etiquette.

Emergency Response:

- Provide immediate first aid and emergency medical care to injured guests.
- Coordinate with other medical professionals and emergency services as necessary.
- Safely transport injured individuals to designated medical facilities.

Guest Assistance and Education:

- Offer assistance and information to guests regarding trail conditions, directions, and safety guidelines.
- Educate riders on safe biking practices and enforce mountain biking rules and regulations.
- Maintain a positive and professional personality to create a safe and inclusive environment

Operational Support:

- Assist with the preparation and operation of special events and competitions.
- Collaborate with other departments to ensure seamless mountain operations.

Reporting and Documentation:

- Accurately document all incidents and medical treatments provided.
- Prepare daily patrol logs and reports on trail conditions and safety issues.
- Report supplies and equipment needs; ensures necessary supplies are available and organized.

Qualifications

- Minimum one to three years specific experience in Ski/Bike Patrol
- Experienced MTB rider on all terrains and in all weather conditions
- CPR/AED Certified/First Aid Certified/WFA Certified
- Training and/or experience in emergency patient care, mass casualty situations, lift evacuations, and toboggan handling preferred
- Ability to work as part of a team
- Strong communication and interpersonal skills
- Snowmobile and vehicle trained- required
- Valid driver's license- required
- Solid supervisory, training, and record keeping skills
- Willing to work in inclement weather and high stress situations
- Must be able to write routine reports and correspondence

Physical & Work Environment

- Employee must be able to regularly lift and/or move up to 25 pounds frequently and lift and/or move up to 100 pounds occasionally with ability to lift up to 60 pounds unassisted
- Bending, twisting, kneeling, crouching, crawling and standing/sitting for long periods of time while assisting guests for medical purposes will occur
- Use of ladders and equipment at various heights
- Position involves mountain biking and hauling equipment such as toboggans and backboards on all terrain.
- Employee must know how to drive equipment such as side-by-side and quad.
- Employee will need specific vision abilities such as close vision, distance vision, peripheral vision, depth perception and ability to adjust focus as needed.
- Must be able to perform tasks and assignments in high stress situations with professionalism
- Ability to work in extreme weather conditions with rapidly changing environments

ACKNOWLEDGMENT FOR RECEIPT OF JOB DESCRIPTION

I have received a copy of the Job Description and have read and understand its contents.

Employee Name (Please Print)

Date

Employee Signature