

Granite Gorge Mountain Park
JOB DESCRIPTION

Title: Snow Tubing Lane Attendant (Non-Lift Operations)

Reports to: Tubing Hill Lead

Department: Mountain Operations

FLSA Status: Non-exempt

Job Type: Seasonal

Position Overview:

We are seeking enthusiastic and responsible individuals to join our team as a Snow Tubing Lane Attendant. As a key member of our winter recreation staff, you will play a crucial role in ensuring a safe and enjoyable experience for our guests at our snow tubing facility.

Responsibilities:

Guest Assistance:

- Greet and assist guests with the tubing process, ensuring a positive and friendly experience.
- Provide clear and concise instructions on tubing safety guidelines.

Lane Supervision:

- Monitor and manage the tubing lanes to ensure a smooth and safe flow of participants.
- Enforce rules and regulations to maintain a secure environment.
- Follow appropriate radio use guidelines and etiquette.

Equipment Management:

- Assist guests with the proper fitting and use of tubing equipment.
- Perform routine checks on tubing equipment to ensure safety standards are met.

Incident Response:

- Respond promptly to any incidents or emergencies, providing assistance and following established procedures.
- Work collaboratively with other staff members to address and resolve issues.

Customer Service:

- Provide excellent customer service by answering questions, addressing concerns, and creating a positive atmosphere for guests.

Cleanliness and Organization:

- Maintain cleanliness and organization in the tubing area, including clearing tubes from the lanes and keeping the area free of hazards.

Qualifications:

- Previous experience in a customer service-oriented role preferred.
- Ability to work outdoors in various weather conditions and for extended periods.
- Strong communication and interpersonal skills.
- Basic knowledge of tubing equipment and safety procedures.
- Must be able to stand for extended periods and lift up to 50 pounds.

Work Environment:

The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

While performing the duties of this job, the employee is regularly exposed to extreme inclement weather conditions, wet or humid conditions (non-weather), works near moving mechanical parts, works in high precarious places, may be exposed to fumes or airborne particles, toxic or caustic chemicals, extreme cold (non-weather), extreme heat (non-weather) runs the risk of electrical shock and may be exposed to vibration and will be required to work in extreme weather conditions with rapidly changing environments.

The noise level in the work environment is usually loud/very loud.

ACKNOWLEDGMENT FOR RECEIPT OF JOB DESCRIPTION

Snow Tubing Lane Attendant (Non-Lift Operations)

I have received a copy of the Job Description and have read and understand its contents.

Employee Name (Please Print)

Date

Employee Signature