

Granite Gorge Mountain Park
JOB DESCRIPTION

Title: Park Crew

Reports to: Surfaces Lead

Department: Mountain Operations

FLSA Status: Non-exempt

Job Type: Seasonal

Summary: To build, maintain, and enhance terrain park features to provide a safe, exciting, and enjoyable experience for guests of all skill levels. This role involves inspecting and shaping features, ensuring park safety, and working closely with the team to deliver high-quality terrain elements. The goal is to create a fun, challenging, and visually appealing terrain park that meets industry best practices and encourages guests to return and explore their skills.

Duties and Responsibilities include the following:

1. Ensure that all signage, closure, trail markings, fences and tape are properly installed and maintained.
2. Perform visual checks of all features as required, based on company and state requirements.
3. Maintain and check equipment and features on assigned terrain.
4. Build features as appropriate for events and seasons.
5. Help in the education of safety and features, where applicable.
6. Maintain and clean equipment to ensure proper functioning.
7. Notify management when equipment needs maintenance or any major repairs are required.
8. Communicate with other departments to ensure the mountain is safe.
9. Follow appropriate radio use guidelines and etiquette.
10. Interact in a professional and educating manner with all guests.
11. Promote a guest service culture by communicating with customers in a professional, friendly and courteous manner, especially when dealing with angry or irritated customers.
12. Identify issues and bring them to management's attention.
13. Assist other staff with duties when assistance is needed, including covering when staff members are out.
14. Follow company policies and procedures to ensure compliance with all applicable state or federal laws.
15. Attend weekly safety meetings with staff, that will promote a safety culture.
16. Perform other duties or projects as assigned.

Knowledge, Skills and Other Abilities:

To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed below are representative of the knowledge, skill, and/or ability required. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

- Able to successfully work in high stress situations
- Ability to multi-task and adapt to changes quickly
- Ability to work well under pressure and meet deadlines
- Ability to work independently with little direction
- Decision Making Skills
- Diplomacy
- Enthusiastic attitude and willingness to learn
- Excellent verbal communication skills
- Listening skills
- Must be proactive and take initiative
- Organization Skills
- Problem solving skills
- Professionalism
- Team player
- Technical skills
- Troubleshooting skills
- Time management skill
- Technologically savvy, with the ability to quickly learn and adapt to systems and software such as Google applications, SubItUp, and Square for managing rental transactions, scheduling, and inventory.

Education/Experience:

- High School Diploma or equivalent required
- Skier/Snowboarder on all terrains and in all weather conditions preferred
- Prior customer service experience required.

Certifications/Licenses:

- Valid Driver's License required
- Snowmobile and vehicle trained- preferred

Equipment:

- Knowledge of basic carpentry and power tools skills
- Snowmobile and vehicle trained, preferred

Physical Demands:

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

While performing the duties of this job, the employee is frequently required to lift and/or move up to 25 pounds and occasionally required to lift and/or move up to 100 pounds with ability to lift up to 60 pounds unassisted. The employee is regularly required to walk, use hands, reach with hands or arms, bend, twist, stoop, kneel, crouch, crawl, talk, hear and stand and sit for long periods of time. Specific vision abilities required by this job include close vision, distance vision, depth perception and ability to adjust focus.

Work Environment:

The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

While performing the duties of this job, the employee is regularly exposed to extreme inclement weather conditions, wet or humid conditions (non-weather), works near moving mechanical parts, works in high precarious places, may be exposed to fumes or airborne particles, toxic or caustic chemicals, extreme cold (non-weather), extreme heat (non-weather) runs the risk of electrical shock and may be exposed to vibration and will be required to work in extreme weather conditions with rapidly changing environments.

The noise level in the work environment is usually very loud.

ACKNOWLEDGMENT FOR RECEIPT OF JOB DESCRIPTION

I have received a copy of the Job Description and have read and understood its contents.

Employee Name (Please Print)

Date

Employee Signature