

Granite Gorge Mountain Park
JOB DESCRIPTION

Title: Lift Mechanic
Reports to: Operations Manager
Department: Mountain Operations
FLSA Status: Non- Exempt
Job Type: Year Round

Summary: Responsible for performing all routine maintenance procedures to ensure a safe and reliable mechanical operation of every lift by performing the following duties.

Duties and Responsibilities include the following:

1. Confidently schedule and perform standard ski lift maintenance tasks on Fixed Grip Double lift, Surface Carpet lifts and Handle-tow lift
2. Maintain, troubleshoot and repair lifts.
3. Willingly and promptly respond and participate to calls regarding lift failures in order to productively troubleshoot and diagnose issues and repair within a timely manner.
4. Record all information of work performed on lifts and submit lift records in a timely manner.
5. Ensure lifts are in compliance with ANSI B77 and all other applicable codes and regulations.
6. Maintenance of all ski lift & related tools, equipment and vehicles as assigned.
7. Operate various vehicles and equipment.
8. Maintain a positive and professional personality to create a safe and inclusive environment
9. Ensure projects are completed in a timely manner with quality work.
10. Communicate with other departments to ensure the mountain is safe.
11. Follow appropriate radio use guidelines and etiquette.
12. Interact in a professional and educating manner with all guests.
13. Promote a guest service culture by communicating with customers in a professional, friendly and courteous manner, especially when dealing with angry or irritated customers.
14. Communicate with the General Manager and Operations Manager about any issues or concerns regarding lift operations or other job related tasks.
15. Assist staff with training to adhere to policies and procedures to facilitate smooth operation of lifts, vehicles, and equipment.
16. Assist other staff with duties when assistance is needed, including covering when staff members are out.
17. Follow company policies and procedures to ensure compliance with all applicable state or federal laws.
18. Attend weekly safety meetings with staff and promote a safety culture.
19. Perform other duties or projects as assigned.

Knowledge, Skills and Other Abilities:

To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed below are representative of the knowledge, skill, and/or ability required. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

- Ability to influence others and move towards a common vision or goal
- Ability to guide, direct and motivate subordinates
- Ability to monitor the performance of self & others and suggest improvements
- Ability to organize, plan and prioritize work of self and others
- Ability to coach and develop others
- Ability to multi-task and adapt to changes quickly
- Ability to work well under pressure and meet deadlines
- Ability to work independently with little direction
- Ability to successfully establish and maintain effective interpersonal relationships
- Conflict resolution skills
- Customer Service Skills
- Decision Making Skills
- Diplomacy
- Enthusiastic attitude and willingness to learn
- Excellent verbal and written communication skills
- Listening skills
- Must be proactive and take initiative
- Organization Skills

- Planning Skills
- Problem solving skills
- Professionalism
- Project management skills
- Strong attention to detail
- Team player
- Technical Skills
- Time management skills
- Troubleshooting skills

Education/Experience:

- High School Diploma required.
- Skier/Snowboarder on all terrains and in all weather conditions preferred
- Minimum three years specific experience in Lift Maintenance required.
- General understanding of ANSI B77 codes, NH state and federal regulations
- Capable of reading and understanding hydraulic, mechanical and electrical prints and schematics

Certifications/Licenses:

- Valid Driver's License required
- Climbing certified- required
- Snowmobile and vehicle trained- required

Equipment:

- Snowmaking equipment
- Snowmobile and vehicle trained, preferred
- Small engines
- Basic carpentry and power tools
- Must be proficient at maintaining and troubleshooting all "down" lifts including Fixed Grip Double lift, Surface Carpet lifts and Handle-tow lift

Physical Demands:

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

While performing the duties of this job, the employee must be able to regularly lift and/or move up to 25 pounds frequently and lift and/or move up to 100 pounds occasionally (such as chairs and rigging equipment) with ability to lift up to 60 pounds unassisted. The employee is regularly required to walk, use hands, reach with hands or arms, bend, twist, stoop, kneel, crouch, crawl, talk, hear, sit and stand for long periods of time. The employee is occasionally required to use ladders and work at variable heights (15-65 ft above ground). Specific vision abilities required by this job include close vision, distance vision, depth perception and ability to adjust focus.

Work Environment:

The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

While performing the duties of this job, the employee is regularly exposed to extreme inclement weather conditions, wet or humid conditions (non-weather), works near moving mechanical parts, works in high precarious places, may be exposed to fumes or airborne particles, toxic or caustic chemicals, extreme cold (non-weather), extreme heat (non-weather) runs the risk of electrical shock and may be exposed to vibration.

The noise level in the work environment is usually moderate/loud/very loud.

ACKNOWLEDGMENT FOR RECEIPT OF JOB DESCRIPTION

I have received a copy of the Job Description and have read and understand its contents.

Employee Name (Please Print)

Date

Employee Signature